

Massachusetts Department of Public Health

Office of Patient Protection

Number of Requests Received by Type and Health Plan January – March 2008

	Tufts	Blue Cross & Blue Shield	Harvard Pilgrim	United	Cigna	Connec- ticare	Health NE
Appeal Type							
Behavioral Health	3	14	5	2			
Cosmetic / Reconstructive	1	6					
Dental	1						
Diagnostic Services	1						1
Durable Medical Equipment							
Emergency Care							
Excluded Services		2	1		1		
Experimental	2	12					
Infertility Care	3	8	1				
Inpatient	1	3					
Outpatient	1	2	2				
Pharmacy	1			1			1
Rehab Services	1		3				
Visual Services							
Totals	15	47	12	3	1	0	2

Continue....



	Aetna	Fallon	Unicare	John	Neigh-
Appeal Type			GIC	Alden	borhood
Behavioral Health					
Cosmetic / Reconstructive					
Dental					
Diagnostic Services		1			
Durable Medical Equipment					
Emergency Care					
Excluded Services					
Experimental		1			
Infertility Care					
Inpatient					
Outpatient	2	4			1
Pharmacy		1			
Rehab Services					
Visual Services					
Totals	2	7	0	0	1

Number of Eligible External Review Requests: January - March 2008

